



**ST. LUKE HEALTH SERVICES
299 East River Road
Oswego, New York 13126**

Notifying the Public of Rights under Title VI

St. Luke Health Services operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

To obtain additional information about your rights under Title VI, contact St. Luke Health Services, 299 East River Road, Oswego, NY 13126.

If you believe you have been discriminated against on the basis of race, color, or national origin by St. Luke Health Services, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

How to file a Title VI complaint with St. Luke Health Services:

1. To obtain a Complaint Form from St. Luke Health Services, Contact: Transportation Manager at St. Luke Health Services, 299 East River Road, Oswego, NY 13126.
2. In addition to the complaint process at St. Luke Health Services, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region VII, 901 Locust Street, Suite 404, Kansas City, MO 64106
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed, dated, and include your contact information.

• If information is needed in another language, contact (315) 342-3166.